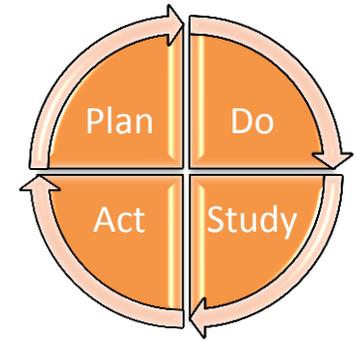




RAISE the FLOOR ACTIVITY

PDSA Testing the Change Model for Improvement



Cycle # 1 Date 11/21/14

Change or idea evaluated:

Objective for this PDSA Cycle: What question(s) do we want to answer with this PDSA cycle?

Debrief the Application Training for VitalSign⁶. Reflect back on Application Training and identify ways to improve upon it as we gear up for the next round of clinics to launch. To be optimistic and energetic for the next launch.

Plan:

Plan to answer question(s): (test the change or evaluate the idea): What, Who, When, Where

Conducted Hotwash of previous Application Trainings delivered. All clinical coordinators, Ronny Pipes, Tiffany Huggins, and Sara Levinson. Valeria Cantu facilitated.

Plan for collection of data needed to answer questions: What, Who, when, Where

See attached notes from Hotwash for details as to the questions asked.

Predictions (for each question listed above, what will happen when plan is carried out? Discuss theories):

DO: Carry out the plan: document problems and unexpected observations: collect data and begin analysis

On 12/18, Tiffany, Ronny, Sara and Valeria met to revise the curriculum to incorporate the suggestions. Sara used the suggestions when scheduling the January training. The team met with Morgan Mattay to rehearse the new curriculum.

Study: Complete analysis of data; what were the answers to the questions in the plan (compare to predictions)? Summarize what was learned.

Delivered the new and improved application on 1/7/15 to Dr. Perez' clinic.

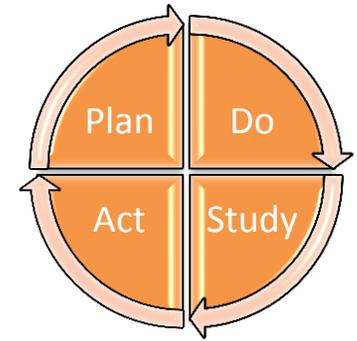
Act: What changes are to be made? Plan for the next cycle.

This worked great! The only problem was that the changes had not been communicated to the entire team.



RAISE the FLOOR ACTIVITY

PDSA Testing the Change Model for Improvement



Cycle # 2 Date 2/10/15

Change or idea evaluated

Objective for this PDSA Cycle: What question(s) do we want to answer with this PDSA cycle?

Update entire team on new process and curriculum for Application Training.

Plan:

Plan to answer question(s): (test the change or evaluate the idea): What, Who, When, Where

Review new curriculum and make sure that CCs know the new material. Review the App. Training check-lists and incorporate new protocols.

Discuss differences in procedures based on the # of participants for supplementation trainings versus start up training.

Plan for collection of data needed to answer questions: What, Who, when, Where

All CCs, Tiffany, Sara, Ronny, Valeria, and Cristina.

Large conference room

Predictions (for each question listed above, what will happen when plan is carried out? Discuss theories):

Update App Training Check list

Create new check-list for supplemental training

DO: Carry out the plan: document problems and unexpected observations: collect data and begin analysis

Val and Cristina to revise checklists.

New trainings to be implemented based on the new protocol.

Study: Complete analysis of data; what were the answers to the questions in the plan (compare to predictions)? Summarize what was learned.

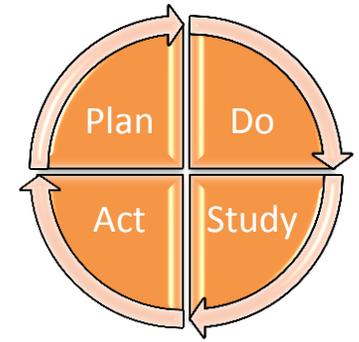
We are here...

Act: What changes are to be made? Plan for the next cycle.



RAISE the FLOOR ACTIVITY

PDSA Testing the Change Model for Improvement



Cycle # _____ Date _____

Change or idea evaluated

Objective for this PDSA Cycle: What question(s) do we want to answer with this PDSA cycle?

Plan:

Plan to answer question(s): (test the change or evaluate the idea): What, Who, When, Where

Plan for collection of data needed to answer questions: What, Who, when, Where

Predictions (for each question listed above, what will happen when plan is carried out? Discuss theories):

DO: Carry out the plan: document problems and unexpected observations: collect data and begin analysis

Study: Complete analysis of data; what were the answers to the questions in the plan (compare to predictions)? Summarize what was learned.

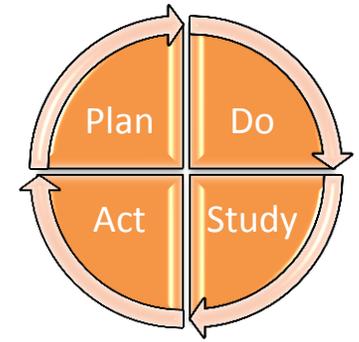
Act: What changes are to be made? Plan for the next cycle.



RAISE the FLOOR ACTIVITY

PDSA Testing the Change

Model for Improvement



Cycle # _____ Date _____

Change or idea evaluated:

Objective for this PDSA Cycle: What question(s) do we want to answer with this PDSA cycle?

Plan:

Plan to answer question(s): (test the change or evaluate the idea): What, Who, When, Where

Plan for collection of data needed to answer questions: What, Who, when, Where

Predictions (for each question listed above, what will happen when plan is carried out? Discuss theories):

DO: Carry out the plan: document problems and unexpected observations: collect data and begin analysis

Study: Complete analysis of data; what were the answers to the questions in the plan (compare to predictions)? Summarize what was learned.

Act: What changes are to be made? Plan for the next cycle.
