



RHP 9 & 10 present
Collaborative Connections – Impacting Care
A Learning Collaborative Summit
Tuesday & Wednesday, February 9 & 10, 2016
8:00 a.m. – 4:00 p.m.
Hurst Conference Center, 1601 Campus Drive, Hurst, TX 76054

DAY 1 - Tuesday, February 9, 2016

Life's Simple 7 – A Framework for Producing Health



Eduardo Sanchez, MD, MPH, FAAFP

Eduardo Sanchez, MD, MPH, FAAFP serves as Chief Medical Officer for Prevention for the American Heart Association (AHA). He brings an interest and experience in prevention and population health to AHA. He

served as Deputy Chief Medical Officer for the AHA from April 2013 through 2014. Prior to joining AHA, he served as Vice President and CMO for Blue Cross and Blue Shield of Texas. Dr. Sanchez led the Institute for Health Policy at the University of Texas, School of Public Health as director from 2006 to 2008. From 2001 to 2006, he served as Texas' state health officer, Commissioner of the Texas Department of State Health Services from 2004 to 2006 and the Texas Department of Health from 2001 to 2004. And he served as the local public health officer in Austin-Travis County from 1994 to 1998.

Dr. Sanchez currently serves as Chair of the National Commission on Prevention Priorities and the Texas Public Health Coalition. From 2008 to 2012, he served as chair of the Advisory Committee to the Director of the Centers for Disease Control and Prevention (CDC). He serves on the Institute of Medicine's Roundtable on Obesity Solutions and on the Board of Directors of Trust for America's Health, AcademyHealth, the Public Health Institute, and the CATCH Global Foundation.

Dr. Sanchez obtained his M.D. from the University of Texas (UT) Southwestern Medical School in Dallas, an M.P.H. from the UT Health Science Center at Houston School of Public Health, and an M.S. in biomedical engineering from Duke University. He holds a B.S. in biomedical engineering and a B.A. in chemistry from Boston University. Dr. Sanchez is board certified in family medicine.

Urban and Rural Telepsych Partnerships: Access Solutions



Cole Sims, BS

Mr. Sims is the Medicaid Waiver Coordinator for Providence Healthcare Network in Waco. His role focuses on collaboration among the members of RHP 16 and daily operations as they relate to the waiver. Before

becoming the Medicaid Waiver Coordinator, Mr. Sims served six years in supply chain management where he helped lead the implementation of new products and services.

Mr. Sims holds a Bachelor's of Science in Kinesiology & Health from the University of Texas in Austin and is currently pursuing his Master's in Business Administration. He is grateful for all the hard work that fellow members have put into the 1115 Waiver and looks forward to continued collaboration.



Kathy Lee, MBA

Kathy Lee is the Director of Special Projects and Community Liaison for Coryell Memorial Healthcare System in Gatesville, Texas. She has more than 20 years of experience in healthcare including 6 years at Texas Tech University Health Sciences

Center and most recently 10 years with Scott & White Health Plan. Kathy serves as the point of contact for RHP 16 as Coryell Memorial is the anchor organization for RHP 16. Coryell Memorial is actively participating in seven 1115 Medicaid Waiver projects.

Kathy was appointed by Governor Rick Perry to the Early Childhood Intervention Advisory Council in 2008 and served as chairperson and is also an appointed member of the Texas Council on Children and Families. She is also president of the GISD Education Foundation and member of the Coryell County Child Welfare Board. Kathy has a BBA from Baylor University and received her MBA from Texas A&M University – Commerce.

Challenges to Integrating Technology in Healthcare Settings



Ramdas Menon, PhD

Ramdas Menon is the Deputy Director of Health Information Technology at Texas Medicaid – CHIP at the Health and Human Service Commission (HHSC) in Austin. His responsibilities at HHSC include: 1) promoting the use of electronic health records (EHR)

among Medicaid providers; 2) facilitating the use of health information exchanges (HIE) amongst providers; and 3) disseminating health related information to Medicaid providers and clients, in order to improve the quality of care. Ramdas has been involved in the collection, management, analyses, and dissemination of data results for most of his professional career.

Prior to his HHSC experience, Ramdas worked as a researcher at the Texas Department of State Health Services (DSHS) in Austin. He began his professional career at Texas A&M University in College Station, where he remains an adjunct faculty member in the School of Public Health. He has a doctoral degree in sociology and a graduate certificate in public health.

Transforming Healthcare: Aligning Provider Culture



Mark Hernandez, MD

Mark S. Hernandez, MD, Chief Medical Officer for the Community Care Collaborative works with multiple clinicians and service organizations throughout Travis County to fulfill the goals of the Collaborative, which include transforming the delivery of care into an integrated system.

Dr. Hernandez started in healthcare in 1993, when he was licensed as a registered nurse and worked for the Harris County Hospital District and Ben Taub General Hospital in Houston as an intensive care nurse for 10 years. Dr. Hernandez, who graduated from Baylor College of Medicine in 2003, did his residency in Internal Medicine at University Medical Center Brackenridge and, upon graduation, served as chief resident. He entered general internal medicine practice with Scott & White Clinic in Pflugerville before returning to Seton in 2008 as an academic hospitalist at UMC Brackenridge. In 2011

he became the medical director for the UMC Brackenridge hospitalist group. One year later, he was

promoted to his current position, adding the hospital ambulatory clinics, including the Shivers Cancer Center and Infusion Suite, an internal medicine primary care clinic, numerous sub-specialty clinics and Seton Total Health Partners, a population health program to serve the needs of chronically ill under- and uninsured patients in Travis County to his list of responsibilities. Dr. Hernandez is board-certified in Internal Medicine. He holds academic appointments with the University of Texas Southwestern University and the University of Texas Medical Branch and is adjunct faculty with the University of Texas at Austin School of Nursing and active in advanced practice nursing student education.

Medicaid Super-Utilizers: One Percent of Members; 25% of Costs



James A. Cooley

James A. Cooley works in the Healthcare Quality Analytics, Research and Coordination Support (HQARCS) group, located within the Health Policy & Clinical Services Division of the Texas Health and Human Services Commission. James serves as the lead for the Medicaid-CHIP super-utilizer initiative.

James previously served as the HHSC Office of Medical Technology prior to joining the HQARCS group. Prior to this, he served as a policy analyst - and later the chief of staff - for the Hon. Dianne White Delisi, Chairman of the House Committee on Public Health (79th and 80th Sessions) and the Select Committee on State Health Care Expenditures (78th Session). He worked on numerous pieces of legislation to further health information technology, to include a bill authored by Chairman Delisi to establish the Texas Health Services Authority. His previous background includes health care policy research and writing as both a self-employed analyst and Texas Capitol journalist.

Race Ethnicity & Language Data – How to use it to Deliver Culturally Competent Care in the Underserved

Guwan Jones, MPH, CHES



Guwan Jones is the Chief Diversity Officer of Baylor Scott & White Health. She is an ongoing advocate for underserved and vulnerable patient populations. Through her work with three healthcare systems and other not-for-profits, she has worked on issues such as funding to increase access to health

insurance for children, focusing community resources on providing health care access for low socio-economic populations, organizing resources for HIV/AIDS patients, designing meaningful interventions for minority diabetes patients, and designing analytic dashboards to measure human capital investment and patient outcomes.

Guwan has helped advance Baylor's work around access and health care improvement and produced the Baylor Health Care System Health Equity Performance Analysis. She participated in the nationally recognized Disparities Leadership Program designed to tackle racial and ethnic disparities in health care lead by the Disparities Solutions Center at Massachusetts General Hospital in Boston, MA,. She served on the CitySquare board, an organization supporting basic needs for low-socioeconomic Dallas families and homeless communities. She was featured as a case study in the 2014 book *“Be the one to start change at work and in life: Make Waves”* because of her reputation of marrying the business case for working in parallel on the diverse needs of both talent and patients’.

Guwan holds a Master of Public Health from the University of North Texas Health Science Center, Fort Worth and a Bachelor of Science in Health Science from the University of Arkansas at Fayetteville. Guwan is also a Certified Health Education Specialist and received the 2008 U.S. Surgeon General’s Healthy Youth for a Healthy Future Champion Award.

The Impact of the Affordable Care Act on Insurance Coverage in Texas

Elena M. Marks, JD, MPH



Elena M. Marks is the President and Chief Executive Officer the Episcopal Health Foundation. The Foundation works to improve the health and well-being of the 10 million people of the Episcopal Diocese of Texas, which covers 57 counties in east, southeast, and

central Texas including Austin, Houston, Beaumont, Lufkin, Tyler, Waco and Bryan/College Station. Ms. Marks is also a nonresident Fellow in Health Policy Scholar at the Baker Institute for Public Policy at Rice University where her work focuses on access to care for low income and uninsured populations. She is a member of the board of Community Health Choice, a nonprofit; community based managed care organization offering health plans to more than 300,000 members in 20 southeast Texas counties.

Ms. Marks holds a Bachelor’s degree from Emory University, a law degree from the University of Texas School of Law, and a Master’s in Public Health from the University of Texas School of Public Health. Ms. Marks’ previous professional experience includes serving as the Director of Health and Environmental Policy for the City of Houston; consulting in the health care industry with large systems and community-based providers; starting and directing a successful legal placement firm; and practicing trial and appellate law with major law Texas firms.

Behavioral Health and Substance Use Super-Utilizers: Restoring Lives and Reducing Costs

Johnny Gore, MD



Dr. Gore has over 29 years in multifaceted health care delivery system experience. He has a proven record in the industry including both governmental leadership roles and private industry expertise. His experience is diverse including, private

practice, Medical Director Leadership of the State of Tennessee Medicaid program as it evolved into the TennCare program, medical director leadership roles in multiple national health plans, co-founding partner and medical leader of a healthcare data analytic company, and in his current position, senior medical leadership in a Cigna-HealthSpring Medicaid plan in Texas.

Waiver Renewal and Transition Year Update



Amanda Broden, MS, MPAff

Amanda Broden has a Master's degree in Social Work and a Master's in Public Affairs from the University of Texas. She has spent most of her career in public service working in policy and legislative affairs for health and human services.

She is currently the Manager for Transformation Waiver Operations with the Medicaid/CHIP Division of the Texas Health and Human Services Commission.