



*Behavioral  
Health*

### Getting to Know Your Project

Name: Ronny Pipes

Organization: UT Southwestern Medical Center

Project Title: Enhance Identification and Treatment of Medicaid Patients with Major Depressive Disorder in Primary Care

1. In what phase is your project? (Example: Planning, Development-Infrastructure, or Implementation?)

Development of infrastructure

2. Has your project started seeing patients? (Skip this question if your project does not include seeing patients.)

a. If so, any early thoughts?

No.

b. If not, when do you expect you will start seeing patients?

June, hopefully

3. Identify your top two successes to date.

1. We have a really good plan in place for accomplishing our goals.
2. We have a great core team of key personnel

4. Identify your top two challenges to date.

1. Not being funded yet.
2. Building a team of personnel with no certainty about being funded

5. What are your top two collaboration wish list items? (What do you hope to share or receive from the collaboration process?)

1. Establish relationships with other providers for expedited patient referrals when needs are outside of the scope of our services.
2. Collaborate to insure that healthcare service gaps in Region 9 are closed by new or expanded services.

6. What information would you like to see in a regional centralized resource/services database?

Organization name & contact information for each project

Name, title, role & contact information for each project team member

Services provided by organization AND specifically this project

Target population served

Service gaps and needs they see in their target population

How are their services funded? If medical insurance, which ones do they accept?

7. What is your favorite book or movie?

Favorite Book: The Bible. It never gets old or becomes irrelevant.

**Getting to Know Your Project**

Name:	Leslie Sandees
Organization:	Timberhaven
Project Title:	The Magnolia Center and The Pines Center

**1. In what phase is your project? (Example: Planning, Development-Infrastructure, or Implementation?)**

We are in the implementation phase.  
Began programming in 3/24/2014.

**2. Has your project started seeing patients? (Skip this question if your project does not include seeing patients.)**

**a. If so, any early thoughts?**

We began seeing patients on 3/24/2014.

**b. If not, when do you expect you will start seeing patients?**

**3. Identify your top two successes to date.**

We have successfully set up guidelines for programming and have begun branding to market the project.

**4. Identify your top two challenges to date.**

We continue to struggle with getting the word out and internal processes.





5. What are your top two collaboration wish list items? (What do you hope to share or receive from the collaboration process?)

1. To receive an inclusive list of key contacts with Cohort members
2. To receive templates for gathering and reporting data

6. What information would you like to see in a regional centralized resource/services database?

All of the above.

7. What is your favorite book or movie?

Breakfast at Tiffany's





## Getting to Know Your Project

Name: ROBERT JOHNSON

Organization: LAKES REGIONAL COMMUNITY CENTER

Project Title: CRISIS RESPITE AND WRAPAROUND SERVICES

1. In what phase is your project? (Example: Planning, Development-Infrastructure, or Implementation?)

DEVELOPMENT-INFRASTRUCTURE

2. Has your project started seeing patients? (Skip this question if your project does not include seeing patients.)

- a. If so, any early thoughts?

WE WILL BEGIN TO SEE INDIVIDUALS ON APRIL 1, 2014

- b. If not, when do you expect you will start seeing patients?

3. Identify your top two successes to date.

- 1) HIRING OF CLINICAL STAFF
- 2) LOCATING FACILITY STRUCTURE

4. Identify your top two challenges to date.

- 1) Defining Crisis to the Public
- 2) Emh for 500.





5. What are your top two collaboration wish list items? (What do you hope to share or receive from the collaboration process?)

1) LIKE PROJECTS WOULD HAVE MINI-COLLABORATION MEETINGS

2) Shared data base

6. What information would you like to see in a regional centralized resource/services database?

1) CONTACT INFORMATION FOR EACH PROJECT - Cluster

2) OVERVIEW OF EACH PROJECT, WITH SPECIFIC REFERENCES TO THE SCOPE OF SERVICES PROVIDED

7. What is your favorite book or movie?

MOVIE-"ICE STATION ZEBRA"





## Getting to Know Your Project

Name:	Steve Vigilante
Organization:	Metrolink
Project Title:	Family Preservation Program

1. In what phase is your project? (Example: Planning, Development-Infrastructure, or Implementation?)

Implementation

2. Has your project started seeing patients? (Skip this question if your project does not include seeing patients.)

a. If so, any early thoughts? - Client drop out

Yes - managing & screening referrals re  
Scope of program  
- Staff & appropriate staff

b. If not, when do you expect you will start seeing patients?

3. Identify your top two successes to date.

Enrolled 100/200 consumers  
Beginning to see results, CLE &  
NOSP ✓

4. Identify your top two challenges to date.

Staff training / organization  
~~Staff~~  
Client drop out

5. What are your top two collaboration wish list items? (What do you hope to share or receive from the collaboration process?)

1 identify community resources  
appropriate interventions

6. What information would you like to see in a regional centralized resource/services database?

point person  
project name  
project def'n  
project criteria

7. What is your favorite book or movie?

Harry Potter 1-7  
Chicago





Client Rep Kevin Briggs

## Getting to Know Your Project

Name:	Mary Case
Organization:	Parkland Health & Hospital System
Project Title:	Enhancing Patient Navigation (Peer Navigation)

1. In what phase is your project? (Example: Planning, Development-Infrastructure, or Implementation?)

Development

2. Has your project started seeing patients? (Skip this question if your project does not include seeing patients.)

- a. If so, any early thoughts?

No

- b. If not, when do you expect you will start seeing patients?

As soon as peers are hired.

3. Identify your top two successes to date.

1. Hired project pharmacist.
2. Completed EPIC (EMR) Build

4. Identify your top two challenges to date.

1. Hiring of Peers ~~due to background of background check.~~
2. ~~Hiring of Peers recruiting~~ Project Understanding

5. What are your top two collaboration wish list items? (What do you hope to share or receive from the collaboration process?)

Success stories from others

Closing of service gaps

6. What information would you like to see in a regional centralized resource/services database?

Contact info

7. What is your favorite book or movie?

Devil in the White City

Erik Larson



## Getting to Know Your Project

Name:

Organization:

Project Title: Telepsychiatry EDC + inpt. Floor all ages

1. In what phase is your project? (Example: Planning, Development-Infrastructure, or Implementation?)

2. Has your project started seeing patients? (Skip this question if your project does not include seeing patients.)

a. If so, any early thoughts?

~~yes G.O. - Volume overflow -~~ ~~yes G.O. volume over~~  
not med/surg - not ready

b. If not, when do you expect you will start seeing patients?

month or 2

3. Identify your top two successes to date.

~~1- started pilot G.O. ED~~ 1- ~~Doc~~ Physician group  
2- Infrastructure ready ~~start~~ start G.O. ED  
- brochures, technology  
robot, SureNotes

4. Identify your top two challenges to date.

Physician ~~group~~ coverage

5. What are your top two collaboration wish list items? (What do you hope to share or receive from the collaboration process?)

~~resources~~ referrals  
- best practices, lessons learned - telestroke,

6. What information would you like to see in a regional centralized resource/services database?

- resources referrals  
- contact info

7. What is your favorite book or movie?

~~Page in the Book~~  
Harry Potter - 10 year old son  
what sorting have put you in?





## Getting to Know Your Project

Name:	Shannon Winburn
Organization:	HCA - Green Oaks
Project Title:	Integrated Clinic - Behavioral Health & PCP Green Oaks Integrated Outpatient Clinic - opened 2/2014

1. In what phase is your project? (Example: Planning, Development-Infrastructure, or Implementation?)

Implementation ✓

2. Has your project started seeing patients? (Skip this question if your project does not include seeing patients.)

- a. If so, any early thoughts?

Yes, Psychiatry patients

- b. If not, when do you expect you will start seeing patients?

PCP care to begin April 2014

3. Identify your top two successes to date.

- ① Found building w/ Strategic location - close to GCH / Med City - Hired Clinical Staff / all staff
- ② opened w/ Psych 2/2014

4. Identify your top two challenges to date.

Resources available for lower income / indigent population  
Speciality ~~providers~~ providers  
ACA resources?

While preparing for target population -

5. What are your top two collaboration wish list items? (What do you hope to share or receive from the collaboration process?)

- ① Establish referrals amongst one another by learning about projects. (Already talked about) Build relationships
- ② Share resource list

6. What information would you like to see in a regional centralized resource/services database?

as discussed  
- Resources available to refer our target population  
- Database

7. What is your favorite book or movie?

Notebook



## Getting to Know Your Project

Name: Charlene Randolph

Organization: Dallas County

Project Title: Crisis Services Project

1. In what phase is your project? (Example: Planning, Development-Infrastructure, or Implementation?)

Implementation

2. Has your project started seeing patients? (Skip this question if your project does not include seeing patients.)

a. If so, any early thoughts?

Yes.

- The early we are involved in the CJ process, the better client outcomes. Our clinicians are aware of treatment options, or lack thereof, in the community. Whereas, those writing conditional court mandates, which clients released from jail must abide, are not always aware of criteria for accessing services (i.e. ACT, limit services to one SPN- client may be appropriate to be treated at another).
- Many of our clients are victims of trauma. There are no (limited) services for specifically treating trauma-related symptoms and no formal trauma-informed care delivery system
- Lack of appropriate and available housing is a big barrier to client success
- Peers have been successful engaging clients in our intensive wrap-around services initiative.

b. If not, when do you expect you will start seeing patients?





3. Identify your top two successes to date.

- Enhanced existing data systems for matching clients booked-in jail with behavioral health service history
- Used our waiver match funds to create a care coordinator position at Value Options, implement a transportation pilot program with Public Defenders Office. Also, in planning stages of applying funds to re-implement SIP at City of Dallas Detention Center and housing projects

4. Identify your top two challenges to date.

- Insufficient adequate/ available housing options
- It's hard to get the CJ system to change- Slow process for getting total collaboration from Departments, attorneys. It doesn't matter how quickly we can identify clients (we can identify and delivery information within 15 minutes of book-in), the CJ system first commitment is to the legal process. Departments are used to working individually and there's not much sharing of information- many silo coordination efforts.

5. What are your top two collaboration wish list items? (What do you hope to share or receive from the collaboration process?)

- Receive referral information/ criteria for accessing services from other BH waiver projects
- Opportunities for strategizing with other projects on how we may work collaboratively on achieving our Category 3 milestones

6. What information would you like to see in a regional centralized resource/services database?

- List and brief description of all behavioral health waiver projects
- Person of contact and criteria for accessing services

7. What is your favorite book or movie?

Movie- Anne of Green Gables (based on book by Lucy Maud Montgomery)





## Getting to Know Your Project

Name:

Organization:

Project Title:

1. In what phase is your project? (Example: Planning, Development-Infrastructure, or Implementation?)

IMPLEMENTATION 3RD QUARTER STARTING

2. Has your project started seeing patients? (Skip this question if your project does not include seeing patients.)

a. If so, any early thoughts?

BENEFITS APPARENT ALREADY

b. If not, when do you expect you will start seeing patients?

3. Identify your top two successes to date.

ROLLING 2ND  
INCREASE IN APPRECIATION  
IN CM / MHSAT

4. Identify your top two challenges to date.

TRANSPORTATION AND STAFF TURNOVER

5. What are your top two collaboration wish list items? (What do you hope to share or receive from the collaboration process?)

NEW IDEAS - APPROACHES  
NEW LINKAGES

6. What information would you like to see in a regional centralized resource/services database?

AWARENESS BUILDING

7. What is your favorite book or movie?

SCARLET BEACH